

RESIDENTIAL TANKLESS WATER HEATER Equipment Rebate

Program dates: January 1, 2026, through December 31, 2026

PLEASE NOTE: This is a program with limited funding.

Applications will be processed on a first-come, first-served basis until funds are depleted. To check the current status of funds, please call 855-350-1563.

To receive your rebate, please submit all requested information, including a copy of the dated invoice from your equipment installer, along with all requested signatures. The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas **AND** emailed or postmarked by **December 31, 2026**. See other side for more information or visit energy-readyarkansas.com. Please send completed application to: Energy Ready, P.O. Box 9567, Fayetteville, AR 72702 or bheahes@clearesult.com.

INSTALLATION LOCATION

Account holder's name _____

Black Hills Energy Arkansas account #(required) _____

Phone () _____

Email _____

Account physical address _____

City/State/ZIP _____

Mailing address _____

City/State/ZIP _____

Electric provider:

Entergy Arkansas SWEPCO Other _____

PURCHASER'S INFORMATION

(if different from above)

Name _____

Mailing address _____

City/State/ZIP _____

Email _____

Is purchaser: Owner Landlord Renter Agency

INSTALLER

(To be completed by installer. An additional rebate of \$50 will be paid to the installer shown below.)

Company name _____

First name _____

Last name _____

Address _____

City/State/ZIP _____

Phone () _____

Email _____

Installer signature _____

License # _____

All installers must submit a copy of a completed W-9 to the Black Hills Energy Arkansas Residential Solutions Program in order to be paid. If you have questions about how to submit a W-9, please call **855-350-1563** or email bheahes@clearesult.com.

It is not the responsibility of the installer to ensure that the program requirements are met. If program requirements are not met, no rebate will be paid.

Send rebate check to:

Purchaser's address Installation mailing address
 Assigned installer*

*Rebate assignment requires documentation on invoice, discounting final invoice by the amount of the rebate. If assigned installer box is checked above, customer signature is required here:

Type of installation:

New construction
 Replacement (non-repairable water heater)
 Replacement upgrade of functioning equipment

Square footage (required): _____ square feet

Year of construction (required): _____

CUSTOMER SIGNATURE

Signature _____

Print first and last name _____

Date _____

By signing this application, you certify that the information provided is accurate to the best of your ability.

NEW EQUIPMENT INFORMATION

Brand _____
Complete model # _____
BTU/hr input _____
Serial # _____
Size or capacity/gallons _____
Energy factor/thermal efficiency _____
Date of installation _____

EXISTING EQUIPMENT INFORMATION

Existing unit brand _____
Replaced unit's tank capacity/gallons (required) _____

QUALIFICATIONS

The qualifying equipment must be installed in an Arkansas home served with natural gas from Black Hills Energy Arkansas and must meet the following efficiencies:

| NATURAL GAS EQUIPMENT | REBATE AMOUNT |
|------------------------------|--|
| Tankless water heater | \$300 (.90 uniform energy factor or higher) |

Rebate offer applies only to new equipment. If the equipment replaced is electric, no rebate is available. Black Hills Energy Arkansas uses Air Conditioning, Heating, and Refrigeration Institute listings to determine the efficiency of the equipment.

Only one rebate available per account. If sending rebates for multiple accounts or multiple units on one account, please call to check availability of funding.

Installers are only eligible to receive their customer's rebate if the customer has assigned the rebate to the installer and there is a discount for the full amount of the rebate shown on the final invoice.

Equipment installed under warranty replacement does not qualify for the rebate.

REQUIREMENTS

Application must be completely filled out with installation location information, purchaser information (if applicable), equipment information (including brand, complete model and serial numbers, installation date and AFUE rating) and installer information (if applicable). Black Hills Energy Arkansas is unable to accept applications that do not include all this information. A copy of the dated invoice or sales receipt must accompany the completed rebate application and must include the customer name, unit brand, model and serial numbers and unit cost. It is the

responsibility of the account holder or purchaser to ensure that the installed equipment qualifies for the rebate. If it does not qualify, no rebate will be paid.

Black Hills Energy Arkansas reserves the right to inspect the installed equipment.

Rebate qualifications and amounts are subject to change.

The rebate application must be submitted within 90 days of installation date or within 90 days of connection of natural gas AND emailed or postmarked by December 31, 2026. To avoid delays in rebate processing, please submit your completed paperwork as soon as possible. Any applications with missing or incomplete information can jeopardize the chance of receiving rebate funds. Rebates are awarded on a first-come, first-served basis until funds are depleted.

REBATE DETAILS

Rebate amounts will be issued for equipment installed between January 1, 2026, and December 31, 2026, only. Black Hills Energy Arkansas issues cash rebates in the form of checks, not utility bill credits. Black Hills Energy Arkansas is not responsible if the installer does not provide accurate information on the rebate amount or equipment eligibility. Rebate checks will be mailed within 6–8 weeks.

APPLICATION CHECKLIST

- Dated sales invoice must include customer name, equipment brand, model and serial number and unit cost. If rebate has been assigned to the installer by the Black Hills Energy Arkansas customer, the deduction for the rebate must be shown on the invoice.
- Customer signature
- Black Hills Energy Arkansas account #

OPTIONS TO SUBMIT REBATE

1. **Email** (preferred): bheahes@clearesult.com
2. **Mail:** Energy Ready
P.O. Box 9567
Fayetteville, AR 72702

QUESTIONS?

For information pertaining to your rebate, call **855-350-1563** or email **bheahes@clearesult.com**.



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